



### **CODE OF CONDUCT FOR PARENTS/GUARDIANS POLICY**

At Ysgol Gymraeg Parc y Tywyn we are fortunate to have a supportive and friendly parent body. Our parents recognise that educating children is a process that involves partnership between parents, class teachers and the school community. As a partnership, our parents understand the importance of a good working relationship to equip children with the necessary skills for adulthood. For these reasons, we continue to welcome and encourage parents/guardians to participate fully in the life of our school.

The purpose of this policy is to provide a reminder to all parents, guardians and visitors to our school about the expected conduct. This is so we can continue to flourish, progress and achieve an atmosphere of mutual understanding.

As well as the guidance set out in our Home-School Agreement, we expect parents/guardians and visitors to:

- Respect the caring ethos of the school
- Understand that both teachers and parents need to work together for the benefit of their children
- Demonstrate that all members of the school community should be treated with respect and therefore set a good example in their own speech and behaviour
- Seek to balance a child's version of events with the school's view in order to bring about a peaceful solution to any issue
- Approach the school to help resolve any issues of concern
- Avoid using staff as threats to reprimand children's behaviour

In order to support a peaceful and safe school environment, the school cannot tolerate parents, guardians and visitors exhibiting the following:

- Disruptive behaviour which interferes or threatens to interfere with the operation of a classroom, an employee's office, office area or any other area of the school grounds, including team matches
- Using loud or offensive language or displaying aggression or temper
- Threatening to do harm to a member of the school staff, Governor, fellow parent/guardian or pupil
- Abusive or threatening e-mails or text/voicemail/phone messages or other written communication

- Defamatory, offensive or derogatory comments regarding the school or any of the pupils/parents/staff/governors on facebook, whatsapp or other social media sites (see Appendix 1).
- Damaging or destroying school property
- The use of physical aggression towards another child or adult
- Approaching someone else's child in order to discuss or chastise them
- Smoking and consumption of alcohol or other drugs whilst on school property
- Dogs being brought on to school premises

Any concerns a parent/guardian may have must be made through the appropriate channels by speaking to the class teacher, the Headteacher or the Chair of Governors, so they can be dealt with fairly, appropriately and effectively for all concerned.

Should any of the above behaviour occur on school premises the school may feel it necessary to contact the appropriate authorities and if necessary, ban the offending adult from entering the school grounds.

We trust that parents and guardians will assist our school with the implementation of this policy and we thank you for continuing to support the school.

## Appendix 1

### Inappropriate use of social network sites

Social media websites are being used increasingly to fuel complaints against schools, Headteachers, school staff, and in some cases other parents or pupils. The Governing Body of Ysgol Gymraeg Parc y Tywyn considers the use of social media websites in this way as unacceptable and not in the best interests of the pupils or the whole school community. Any concerns you may have must be made through the appropriate channels by speaking to the class teacher, Headteacher or the Chair of Governors, so they can be dealt with fairly, appropriately and effectively for all concerned. (Please see Complaints Policy available on the school website).

In the event that any pupil or parent/guardian of a child/ren being educated at Ysgol Gymraeg Parc y Tywyn is found posting libellous or defamatory comments on Facebook, Whatsapp or other social network sites, they will be reported via the appropriate 'report abuse' section of the social network site and to the LA which will process the issue as per it's policy. All social network sites have clear rules about the content which can be posted on their site, and they provide robust mechanisms to report contact or activity which breeches this. The school will also expect that any parent/guardian or pupil removes such comments immediately.

In serious cases the school will also consider its legal options to deal with any such misuse of social networking and other sites. Any issues of cyber bullying and the inappropriate use of social network sites by any parent/guardian or pupil to publicly humiliate another will be

treated as a serious incident of school bullying and the appropriate authorities may be involved. Thankfully such incidents are rare.

We kindly ask that parents/guardians make all persons responsible for collecting their children aware of this policy.

**Yours faithfully,**

**Mr.M. Davies (Chair of the Governing Body) and the Governing Body of**

**Ysgol Gymraeg Parc y Tywyn**